UnitedOPS

SMALL BUSINESS CASE STUDY

CHILDCARE

Less time chasing late tuition

A four-site daycare connected tuition reminders, front-desk alerts and accounting updates.

REPORTED RESULTS

10+	85%	30 min
admin hours saved per week	fewer front-desk payment disputes	or less to flag late payments

THE CHALLENGE

Staff tracked late tuition, contacted parents and updated accounting records manually. Front-desk staff needed current payment information at check-in.

WHAT CHANGED

The workflow connected Procare, a custom check-in app and QuickBooks. An overdue account triggered an email to the parent, an alert at check-in and a nightly QuickBooks update.

> *"We used to spend hours chasing late payments and dealing with awkward check-ins. Now it's all automated, parents are notified instantly, and our staff is always in the loop. Huge time-saver."*
>
> **Nadine Roturro, Director, Kiddie Academy**

SYSTEMS USED Procare, Make, Mailgun, QuickBooks, webhooks

DISCUSS A WORKFLOW

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